

Learning Modules

- Introduction to Communicate Powerfully
- Internal Communication
- Communication Styles
- The Art of Listening & Asking Great Questions
- The Power of Voice and Body Language
- Written Communication
- Storytelling
- Developing Emotional Intelligence
- Assertive Communication and Conflict
- Vital Conversations and Feedback
- Powerful Presentations
- Participant Presentations

About

Communicate Powerfully is a workplace training programme designed to develop the communication capability of participants. The results of this programme are driven by individually set goals and programme outcomes determined by each participant.

As a result of participating, your people can become highly effective at building relationships with all stake holders, influencing decisions and outcomes while inspiring and driving positive change within your organisation.

This programme will empower people at every level of your organisation to confidently communicate in a way that leaves people feeling respected, listened to and clear on how to proceed.

Communicate Powerfully Programme Learning Outcomes

As a result of this 12-module training programme, participants will:

- Understand different communication styles and be capable of identifying the style most useful in a situation.
- Be able to demonstrate how to have vital conversations well.
- Develop self-awareness and emotional intelligence to better understand the impact of these on communication.
- Build trusting relationships by developing active listening and insightful questioning.
- · Create written communication that is effective.
- Discover the impact of your non-verbal communication and identify areas of growth.

• Combine your programme learning to create an engaging presentation.

About Your Facilitator Stacey Harrison:

I'm passionate about helping people feel heard, respected, and confident in how they communicate — something I didn't always experience myself. After years working behind the scenes in administration, project management, and community events, I realised my true calling was helping others find and use their voice with clarity and impact.

Completing the Communicate Powerfully course was a turning point for me. It gave me the tools and confidence to show up more assertively, not just in work but in life.

Over the years, I've worked across local government, construction, retail, hospitality, and community spaces. Now, I specialise in creating calm, practical environments where individuals and teams can reflect, grow, and strengthen how they connect. I bring a warm, clear, and flexible approach that helps people unpack tricky concepts, navigate hard conversations, and build authentic relationships.



Communicate Powerfully Licensed Trainer

Testimonials

Communicate Powerfully is our most popular in-house training course provided to staff. We consistently have applications throughout the year. Sometimes people are waitlisted for over 12 months to get on this programme.

Sonia-Appleby Maine, Learning & Development Tauranga City Council

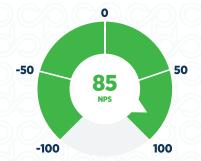
I have been with the Council for nearly nine years and have done multiple courses but this one I can say honestly was the most beneficial programme I had the pleasure of attending. The skills that I have learnt are skills that I apply to my day-to-day activities. This completely changed the way I do things and if I had the chance to do it again, I would in a heartbeat. Stuart Kokaua

Health & Safety Coordinator

This is hands down the most valuable course I have ever completed, and I hope you realise how much each of us are taking away from your amazing energy and wealth of knowledge!

Nicky Hamilton

PROMOTER SCORE



Waikato Regional Council